



Prince Albert Golf and Curling Club Annual Meeting

November 30, 2016

President's report

Again welcome

Just a brief report on the past year

The board continues to follow up on the strategic plan which was developed in 2014. The board is treating PAGCC as a business which must make a profit year after year to sustainable.

A new Manager was hired in May, the 3rd one in just over a year, and new Office Manager in July. The Manager is now the General Manager and is in charge of the whole operation and the Office Manager has taken over all the book keeping functions and looks after bookings the curling ice, banquets and room bookings. The feedback is these changes have resulted in a very positive image change. PAGCC is now being operated as a business:

- Employees are being held accountable for performance,
- Receivables and payables are being kept current
- financials statements are accurate
- members and others are being served in a timely manner and treated with respect thru out the facility

Changes continue as Matt gets a better handle on what the business requires. Matt will discuss theses in his report.

Communications have also been improved with more regular and informative newsletters and a revamped WEB site.

After all the improvement made to the curling facility PAGCC successfully hosted the Women's Provincial Finals, the Scotties. This event far exceeded my and many other's expectations even though Brian and Pat had great confidence.

Once again we need to thank Pat and Brian and their team members and all the volunteers for their superb efforts which led to this success.

As you will see from the financials this success was necessary for PAGCC to survive the year.

At one point in the year the overdraft was with-in \$2000 of the maximum \$150,000 allowed by the bank. With the \$82,000 net from the women's provincials and the improvements Matt and his team have implement, after his start in May, PAGCC was able to get the overdraft down to \$72,000 by year end.



This number is hard to compare to the 2014/15 year number as invoices for that year were still being discovered in July of this year. As I mentioned earlier these issues have been fixed and the financials are now accurate.

As I reflect back on this past year I believe that even though we have made great strides forward there is still a long way to go. Any time you implement or try to implement changes you will have resistance, but I firmly believe that we had to move from the status quo and have to make more changes to remain viable. While doing this the board seeks input from and listens to the members. For instance our User Groups were telling us that building fee was not acceptable to them anymore. The Board accepted this and ask for your input. This resulted in the \$20 membership fee and cost PAGCC \$7000/yr . This organization needs to continue making changes and asking for members input to ensure its success. That is why the notice of motion was issued for this meeting. The board believed this was a decision that need more input from the members. This will be valuable to the next board.

Last but not least I would like to take this time to thank all of our sponsors. Without them it would be very difficult to continue to operate. The city of Prince Albert continues to be a huge partner. Thank you to Mayor Dionne and Council for your support as well Jody Boulet and the Community Services Department. Thank you to our customers for your support. Thank you to our employees, ice techs and Management. Each one of you is a key part of our success. Thank you to our volunteers, you can see them selling tickets, working on the building and the ice surface, assisting in the office, working on our Strategic Teams and many, many more things almost daily.

Thank you to our Board. This has been a very strong group dealing with some tough issues. They have worked very hard to implement the goals that were developed to drive our Mission. Debates were respectful and with varying opinions, but once a decision was made we worked together to implement. Our retiring Directors are Larry White, Don Orr, and Mark Krasicki. Thank you to Larry for your years of service and your leadership in developing, implementing and maintaining the strategic plan. Thank you Don for your years of service and leadership on the financial side, Thank you Mark , even though your time on the board was short you gave valuable input on the contentious issues.

With the slate of candidates and the returning Directors on the Board and your support as members the Prince Albert Golf and Curling Club is in good hands.

John Toner

Director/President

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